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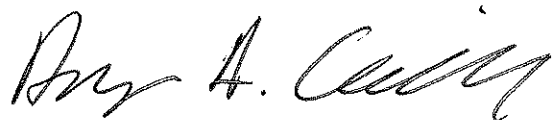
To Whom It May Concern:

I pleased to recommend Melani Fuller as a candidate for a position with your organization. In her position as interim administrator and then administrator at Regency Woodland RCF, I was her supervisor. During the time I worked with Melani she did an excellent job in her position and was an asset to our organization. She has excellent written and verbal communication skills, is extremely organized, can work independently and is able to follow through to ensure that the job gets done.

During the time I worked with her at Regency Pacific Inc., Melani was responsible for supervising the day to day operations of one of the company's Residential Care Facilities. Her duties covered all aspects of the facility's operations including Marketing and Sales, Human Resources, Budgeting and Financial Management, Delivery of Health Care Services, and Maintenance of the Physical Plant. Throughout the time I supervised her Melani proved she could adapt to change in order to maintain efficient facility operations. Before she became the administrator the facility had struggled with many issues that kept it from performing at its optimum level. Melani was able to overcome many of the challenges that plagued the facility such as, low staff morale, poor quality health services, and low census, to make the facility successful again.

Melani has proven herself to be willing to do what it takes to make sure that she has safe, happy and health residents in her facility. She also was always willing to offer her assistance and had an excellent rapport with the families, residents, employees, and other professional she dealt with. She would be an asset to any employer and I recommend her for any endeavor she chooses to pursue.

Yours truly,

A handwritten signature in black ink that reads "Doug A. Colling". The signature is written in a cursive, flowing style.

Doug A. Colling MPA/HA