

April 26, 2016

To Whom It May Concern:

I'm very happy to write this letter recommending Melanie Fuller. I worked with Mel as the Corporate Director of Human Resources for Regency Pacific Management. Mel was the Executive Director of Regency Woodland, an assisted living community in Salem.

In her role, Mel was responsible for the supervision of all staff, budget development and management, the physical plant, but most importantly, Mel was ultimately responsible for the health and wellbeing of the residents. This meant that no matter the issue, it was Mel's issue.

Mel took this responsibility to heart. She counseled, coached and terminated staff, as appropriate. She visited residents in the hospital; marketed the services of the community; addressed questions and concerns of family members; and ensured Woodland meet the standards set by the State of Oregon. With so many balls in the air one day Mel was in a business suit and the next night she was in scrubs.

Mel took a struggling underperforming business and turned Woodland into a community that met the requirements of the annual state inspection and a waitlist of new residents. The performance of Woodland resulted in the recognition Regency's Chief Operations Officer and Chief Executive Officer. Mel was invited to make a presentation to her peers at the annual retreat.

Mel is committed, driven, honest and fun. As an adoptive parent and former foster parent who worked with a CASA, I feel that Mel's leadership will be a gift to your program.



Cathy B. Capers

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